

EDUCATION & TRAINING CALENDAR



KUSCCO LTD.
Kenya Union of Savings & Credit Co-operatives Ltd.

-The SACCO Family Union-

2024

Registered with the National Training Authority (NITA)
Regn. No.: NITA/TRN/405

INTERNATIONAL VISITS

MONTH	ACTIVITY	VENUE
JAN	STUDY/EXPOSURE VISIT	SINGAPORE MALAYSIA
MAR	STUDY/EXPOSURE VISIT	JAPAN
APR	STUDY/EXPOSURE VISIT	SOUTH AFRICA HONG KONG & CHINA
MAY	STUDY/EXPOSURE VISIT	DUBAI EGYPT

JUN	STUDY/EXPOSURE VISIT	INDONESIA NIGERIA
JUL	WORLD COUNCIL OF CREDIT UNIONS (WCCU) CONFERENCE	USA RWANDA
AUG	STUDY/EXPOSURE VISIT	THAILAND
SEP	STUDY/EXPOSURE VISIT	INDIA
OCT	STUDY/EXPOSURE VISIT	SPAIN
NOV	STUDY/EXPOSURE VISIT	AUSTRALIA

NATIONAL BOARD TRAINING

DATE	SEMINAR/COURSE TITLE	TARGET GROUP	VENUE	
FEB	19 th -23 rd	SACCO Leaders Convention	Board, Supervisory, CEOs, HODs	Sarova Whitesands Beach Resort, Mombasa
MAR	4 th -8 th	Financial, Legal and Tax Support of the SACCO Business	Board	Leisure Lodge Beach Hotel
	18 th -22 nd	Frauds and Forgeries; Prevention, Detection and Investigation	Audit/supervisory	Travellers Beach Hotel
	25 th -29 th	Business Process Optimization in The Digital Era: Strategies for Efficiency and Agility	Board	Voyager Beach Hotel, Mombasa
APR	8 th -12 th	Credit Management and compliance in SACCOs	Credit Committee	Sarova Whitesands Beach Resort, Mombasa
	15 th -19 th	Strategic digital leadership and change management for business growth	Board	Jacaranda Beach Hotel
	22 nd -26 th	Internal Audit, data governance literacy in SACCOs	Audit/supervisory	Flamingo By Pride Inn
MAY	6 th -10 th	Board Induction- Certification Course (a partnership with CUK/ATC & KUSCCO Ltd)	Board	Travellers Beach Hotel
	13 th -17 th	Digital transformation and business innovation in SACCOs	Board	Leisure Lodge Beach Hotel
	20 th -24 th	Finance for Non-Finance SACCO Board Members	Board	Sarova Whitesands Beach Resort, Mombasa
JUN	3 rd -7 th	The Role of the Board in financial reporting and risk management	Audit/supervisory	Flamingo By Pride Inn
	10 th -14 th	6th Women conference	Board	Sarova Whitesands, Mombasa
	12 th -13 th	Made in Africa Leadership Conference	Board	Radisson Blu, Upper Hill, Nairobi
	17 th -21 st	Leading teams for growth and Success of SACCO's	Board	Travellers Beach Hotel
JUL	1 st -5 th	Investment management strategies in SACCOs: Achieving financial freedom	Finance/Investment	Leopard Beach Hotel, Diani
	8 th -12 th	Introduction to Collateral Lending and Management in SACCOs	Credit	Travellers Beach Hotel
	15 th -19 th	Tax Compliance and Emerging issues in SACCOs	Finance	Leisure Lodge Golf & Beach Resort
	22 nd -26 th	Leadership and boardroom excellence in turbulent times	Board	Jacaranda Beach Hotel
AUG	5 th -9 th	Effective Budgeting and Financial Analysis in SACCOs	Finance & Admin Committee	Voyager Beach Hotel
	12 th -19 th	Annual Supervisory Conference	Supervisory	Entebbe
	26 th -30 th	Governance competency framework for effective board	Board	Flamingo By Pride Inn, Shanzu
SEP	2 nd -6 th	Capital Adequacy, Asset Allocation and Risk Management in SACCOs	Board/Supervisory	Leisure Lodge, Diani
		Board performance management and board evaluation for effectiveness	Board	Jacaranda Beach Hotel, Diani
	11 th -15 th	Leading successful teams for growth and innovation in SACCOs	Board/Supervisory	Flamingo By Pride Inn, Shanzu
	18 th -22 nd	Transforming Micro-credit operations through digital technology	Credit committee	Travellers Beach Hotel, Mombasa
OCT	9 th -13 th	Stakeholder management: Strategic partnership and collaborations	Board	Ocean Beach Malindi
	23 rd -27 th	Audit independence, enhancing accounting & transparency for SACCO's	Audit/Supervisory	Leisure Lodge, Diani
NOV	6 th -10 th	The role of the board and committees in a regulated environment	Board	Leopard Beach Hotel, Diani
	20 th -24 th	Board competencies; Diversity, mix of skills and succession planning	Board	Jacaranda Beach Hotel, Diani
DEC	2 nd -6 th	Annual Leaders' Summit	Board	Sarova Whitesands Beach Resort, Mombasa

KUSCCO LIMITED.....
FOR TRAINING WITH A SACCO TOUCH!

For these and much more, Contact:
Education and Training Department:
Head Office: KUSCCO Center, Upper Hill, Kilimanjaro Avenue



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NATIONAL STAFF TRAINING

	DATE	SEMINAR/COURSE TITLE	TARGET GROUP	VENUE
FEB	19 th -23 rd	SACCO Leaders Convention	Board, Supervisory, CEOs, HODs	Sarova Whitesands Beach Resort, Mombasa
	26 th -1 st MAR	Creating a customer service mindset and organization skills for forefront staff	Support Team & Drivers	Travellers Beach Hotel, Mombasa
MAR	4 th -8 th	Anti Money Laundering: Crooks, Thieves and Red Flags for SACCOs	Cashiering/Tellers	Flamingo By Pride Inn, Mombasa
	18 th -22 nd	Developing your creativity as a customer service officer/manager	Customer Service Team	Voyager Beach Hotel, Mombasa
APR	1 st -5 th	Emerging issues in credit management and compliance	Credit Team	Leisure Lodge Beach Resort, Diani
	8 th -12 th	Trends in management accounting, financial analysis and integrated reporting	Finance & HOD's	Leopard Beach Hotel, Diani
	15 th -19 th	Cash Management: A toolkit for SACCOs	HOD's, Managers/Supervisors	Pride Inn, Paradise
	22 nd -26 th	Disruption by design: Key consideration for internal Audit and Compliance	Audit, Risk, Accounts & Finance	Travellers Beach Hotel, Mombasa
MAY	6 th -10 th	Cyber threat intelligence essentials: Risk identification and mitigation	ICT Team	Whitesands Beach Resort, Mombasa
	13 th -17 th	Creating a high Emotionally intelligent sales and marketing team	Marketing & Sales team	Leisure Lodge, Diani
	19 th -25 th	Exposure visit to: • Nairobi & Mt. Kenya • Rift valley & Western • Coast & North Eastern	Staff	Regions
JUN	3 rd -7 th	Leading successful teams for growth and innovation in SACCO's	HOD's/Branch Managers	Voyager Beach Resort, Mombasa
	10 th -14 th	Effective strategies for electronic records management and digital archives	Records/Registry	Jacaranda Beach Hotel, Diani
	17 th -21 st	Outstanding customer retention and experience strategies in driving SACCO success	Customer Service	Pride Inn, Paradise, Mombasa
	24 th -28 th	Emerging trends in debt collection and alternative use of collateral in lending	Credit/Recovery	Whitesands Beach Hotel, Mombasa
JUL	8 th -12 th	Providing legendary service as a PA	Executive PA's	Travellers Beach Hotel, Mombasa
	15 th -19 th	Tax Compliance and Emerging Issues in SACCOs	HR Team	Leisure Lodge, Diani
	22 nd -26 th	Radical tax inspection and tax compliance in SACCO's/ Tax compliance and Emerging Issues in SACCOs	Accountants	Ocean Beach Resort, Malindi
	29 th -2 nd AUG	Public Procurement and Asset Disposal regulation: Understanding the recent changes	Procurement	Ocean Beach Resort
AUG	5 th -9 th	Annual SACCO Accountants Summit	Accounts/Finance	Pride Inn, Paradise Mombasa
	12 th -16 th	Emerging trends in cashiering and back office operations	Cashiering /Tellers	Travellers Beach Hotel, Mombasa
	19 th -23 rd	Strategic considerations in Micro lending for SACCOs	Credit Team leaders	Travellers Beach Hotel
	26 th -20 th	Constructive disruption, innovation and development in a VUCA environment	Marketing Team	Jacaranda Beach Hotel, Diani
SEP	2 nd -6 th	Customer dynamics segmentation approach for SACCO	Customer Service Team	Voyager Beach Hotel, Mombasa
	9 th -13 th	Structuring, Implementation and Monitoring of Check off & Micro-Credit Products	Credit Team	Leopard Beach Hotel, Diani
	16 th -20 th	CEO'S FORUM	CEOs	Sarova Whitesands Beach Hotel, Mombasa
	23 rd -27 th	Enhancing Efficiency and Effectiveness for FOSA Managers	FOSA/ Supervisors/ Branch Managers	Travellers Beach Hotel, Mombasa
OCT	14 th -18 th	Organization and communication skills for Administrative personnel	Office Assistants	Jacaranda Beach Hotel, Diani
	21 st -25 th	Digital transformation strategy, leadership and change management	HOD's & Managers	Leisure Lodge Beach Hotel, Diani
NOV	4 th -8 th	Staff Induction on Co-operative philosophy for service excellence	Staff	Leopard Beach Hotel, Diani
	18 th -22 th	Legal and compliance issues affecting SACCO business	HOD's & Managers	Ocean Beach Resort, Malindi
DEC	2 nd -6 th	Leadership and boardroom excellence in turbulent times for managers	CEOs & HODs	Voyager Beach Hotel, Mombasa

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NAIROBI REGION

DATE	SEMINAR/COURSE TITLE	TARGET GROUP	VENUE	
FEB	3 rd	Business Process Optimization In The Digital Era: Strategies For Efficiency And Agility	Board/Supervisory	Sarova Stanley
	17 th	Tax Compliance workshop: Relevant Changes In Direct And Indirect Taxes	Board & Staff	Mercure
	19 th -23 rd	SACCO Leaders Convention	Board, Supervisory, CEOs, HODs	Sarova Whitesands Beach Resort, Mombasa
MAR	9 th	2nd Annual Honorable Secretaries Workshop	Hon. Secretaries	Radisson Blu
	23 rd	Cash Handling - Fraud Prevention and Financial Security Masterclass	Tellers/Cashiers	Sarova Panafric
APR	6 th	The Role Of Board In Financial Reporting & Risk Management Oversight	Supervisory Committee	Mercure Hotel
	19 th -20 th	Emerging trends in Credit management and debt collection and alternative collateral methods	Credit Committee	Sarova Panafric
MAY	10 th -11 th	Women In Leadership Forum: : Role Of Women In Gender Empowerment, Closing The Gender Gap And Balancing Support For Girls And Boys	Women	Radisson Blu
	25 th	New Board Induction workshop	New Board	Sarova Panafric
JUN	8 th	Data Act And Regulation - Data Privacy, Protection, Impact Assessment And Compliance	Staff	Mercure
	TBC	Exposure Visit	HODs	Ghana
	29 th	Chairmen Forum	Chairpersons & Vice Chairpersons	Radisson Blu
JUL	13 th	Cyber threat intelligence essentials- Risk identification and mitigation	ICT	Sarova Panafric
	27 th	Finance and Admin Forum	Finance & Admin Committee	Sarova Panafric
AUG	3 rd	Digital Marketing & Customer-Centric Digitalization in SACCOs	Marketers	Mercure
	TBC	Exposure Visit/Caravan	Board/Staff	Rwanda
	17 th	Joint Annual Leaders Forum: Essentials for Driving Innovations in SACCOs	Board and Supervisory	Mwalimu National Hall
	31 st	Managing multiple projects: new trends in project management	Housing, Investments, Board & Staff	Sarova Stanley Hotel
SEP	14 th	Annual Supervisory Forum	Supervisory Committee	Mercure
	27 th -28 th	Accountants Convention	Staff	Mercure Hotel
OCT	12 th	Corporate Governance Audit and Board Evaluation	Board and staff	Sarova Panafric
	26 th	Annual SACCO Leaders Dinner	Board and staff	Safari Park Hotel
NOV	9 th	Digital Transformation Strategy, Leadership & Change Management Workshop	Board and staff	Sarova Stanley
	23 th	Service Quality and Customer Satisfaction: Tools and Techniques	Staff	Sarova Panafric
DEC	2 nd -6 th	Annual Leaders' Summit	Board/Senior Managers	Sarova Whitesands Beach Resort, Mombasa

WE ALSO OFFER

IN-HOUSE TRAINING SESSIONS AND TEAM-BUILDING SESSIONS

Research and Consultancy Services

THE BOARD

Desires to:

- Achieve strategic objectives
- Win over members
- Achieve exceptional returns for members investments

How can we Help?:

- Strategic decisions and implementation
- Policy formulation
- Brand strategy & implementation

THE STAFF

Desires to have:

- Better working environment
- Policies that make their work easier
- Better products to achieve target

How can we Help?:

- Employee engagement programmes
- HR structure, policy & strategies

THE CUSTOMER

Desires:

- Good products and services
- Reasonable borrowing rates
- Higher dividends

How can we Help?:

- CRM strategy
- Marketing & communication

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MT. KENYA REGION

DATE	SEMINAR/COURSE TITLE	TARGET GROUP	VENUE
JAN	26 th	Governance: Change Management And Succession planning in SACCOs	Board/Staff Eton Hotel, Thika
FEB	8 th	Taxation Masterclass For SACCOs	Board/Staff Izaak Walton Hotel, Embu
	19 th -23 rd	SACCO Leaders' Convention	Board/Supervisory/CEOs/HODs Sarova Whitesands Beach Resort, Mombasa
	29 th	Customer journey mapping: to create WOW experience	Board/Staff Prime Hotel, Nkubu
MAR	9 th	Selling without selling: The complete sales skills master class	Board/Staff 67 Athi Hotel, Athi Hotel
	21 st	Budget & Budgetary Controls In SACCOs	Board/Staff Nokras Hotel, Muranga
APR	18 th	Risk Management In Digital Era: Key Lessons For SACCO's	Board/Staff Warwick Hotel, Nanyuki
MAY	10 th	Women In Cooperatives	Board/Staff To be Communicated
	30 th	Credit management and debt collection Masterclass	Board/Staff Nokras Hotel, Muranga
JUN	8 th	Debt Management and Recovery Strategies In SACCOs	Board/Staff 67 Athi Hotel, Athi River
	28 th	Board Induction	Board Rainbow Ruiru Resort, Ruiru
JUL	18 th	Effective Control, Mitigation And Management Of Non-Performing Loans	Board/Staff Roswam Hotel, Kerugoya
AUG	9 th	Public Procurement: Principles, Procedures and Regulations	Board/Staff Eton Hotel, Thika
	22 nd	SME Lending For SACCOs: The Next Frontier (Micro Lending & Debt Recovery Strategies)	Board/Staff Meru Paramount Hotel, Meru
SEP	12 th	SACCO Governance and business law	Board/Senior Management Laikipia Comfort Hotel Nyahururu
	28 th	Management for Leaders Planning for the Inevitable	Board/Staff 67 Athi Hotel, Athi Hotel
OCT	18 th	SACCO Fraud Analytics ,Detection , Investigation And Prevention	Board/Staff Eton Hotel, Thika
	31 st	Digital Marketing / Media Strategies	Board/Staff Warwick Hotel, Nanyuki
NOV	18 th -22 nd	Mt. Kenya Leaders' Forum 2024	Board/Senior Management To be Communicated
DEC	2 nd -6 th	Annual Leaders' Summit	Board/Senior Managers Sarova Whitesands Beach Resort, Mombasa

WE ALSO OFFER

IN-HOUSE TRAINING SESSIONS AND TEAM-BUILDING SESSIONS

Agribusiness Unit

- ✓ Training on Agribusiness Finance
- ✓ Consultancy on Agribusiness Product Development
- ✓ Crop Insurance
- ✓ Savings and Lending through KUSCCO KILIMO SCHEME

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RIFT VALLEY REGION

DATE	SEMINAR/COURSE TITLE	TARGET GROUP	VENUE	
FEB	16 th	Essential customer service and communication skills for frontline staff	Staff	Taidys Hotel - KERICHO
	19 th -23 rd	SACCO Leaders' Convention	Board/Supervisory/CEOs/HODs	Sarova Whitesands Beach Resort, Mombasa
	24 th	Essential customer service and communication skills for frontline staff	Staff	Starbucks Hotel - ELDORET
MAR	15 th	Cashiering and Back office management	Board/Staff	Sunshine Hotel - KERICHO
	16 th	Cashiering and Back office management	Board/Staff	Winstar Hotel - ELDORET
	23 rd	Cashiering and Back office management	Board/Staff	Citymax Hotel - NAKURU
APR	9 th -12 th	Mainstreaming procurement strategies in SACCOs operations	Staff/Tender Committee	Sirikwa Hotel - Eldoret
	23 rd -26 th	Records and Data Management in SACCOs	Staff	Chester Hotel - Nakuru
MAY	14 th -17 th	Cyber Risk assessment and management	Board/Staff	Sirikwa Hotel - ELDORET
	28 th - 31 st	Annual Supervisory Summit	Supervisory Board/Audit Committee	Waterbuck Hotel - Nakuru
JUN	10 th -14 th	Annual Women Conference	Women Leaders	Vic Hotel - KISUMU
	18 th -21 st	Marketers League	Marketing officer/Sales team	Sunshine Hotel - KERICHO
	22 nd	Customer excellence for office administrators	Staff	Winstar Hotel - ELDORET
	25 th -28 th	Enhancing efficiency and effectiveness for Branch managers	Branch Managers/Supervisors	Starbucks Hotel - ELDORET
JUL	13 th	Effective corporate governance for SACCOs	Board/Staff	Nuru Palace Hotel - ELDORET
	16 th -19 th	Service Quality and customer satisfaction: tools and techniques	Board/Staff	Midland Hotel - NAKURU
	30 th -1 st AUG	Data protection Act 2019 compliance	Board/Staff	Sirikwa Hotel - Eldoret
AUG	13 th -16 th	Effective team building and emotional intelligence "coaching and mentorship"	Board/Staff	Waterbuck Hotel - NAKURU
	27 th -30 th	Effective credit management and compliance in SACCOs	Board/Credit officers/Credit Managers	Chester Hotel - NAKURU
SEP	14 th	Fraud and forgeries; Prevention, Detection and Investigation	Board & Staff	Citymax Hotel - ELDORET
	17 th -20 th	Tax compliance workshop	Board/Accountants	Waterbuck Hotel - NAKURU
	28 th	Fraud and forgeries; Prevention, Detection and Investigation	Board/Staff	Winstar Hotel - Eldoret
OCT	15 th -18 th	Workplace wellness champions Toolkit; Support mechanism to person struggling with trauma, loss and grief	Board/Staff	Sirikwa Hotel - Eldoret
	29 th -1 st NOV	Digital marketing/Media strategies	Board/Staff	Winstar Hotel - ELDORET
NOV	15 th	Tax compliance workshop	Board/Staff	Exotic Hotel - KERICHO
	16 th	Tax compliance workshop	Board/Staff	Winstar Hotel - Eldoret
	23 rd	Tax compliance workshop	Board/Staff	Chester Hotel - Nakuru
DEC	2 nd -6 th	Annual Leaders' Summit	Board/Senior Managers	Sarova Whitesands Beach Resort, Mombasa

WE ALSO OFFER

IN-HOUSE TRAINING SESSIONS AND TEAM-BUILDING SESSIONS

In-House Training Services

- ✓ Human Resource Management & Administration
- ✓ Team Building
- ✓ Leadership & Management
- ✓ SACCO Governance
- ✓ Savings Mobilization and Capitalization
- ✓ Roles and Responsibilities of Board
- ✓ Micro Credit Training for Staff & Board
- ✓ Interpretation of Financial Statements
- ✓ Aligning SACCOs Financial Reporting to IFRS Developments
- ✓ Cybercrime Security and Fraud Management
- ✓ Guarantor Management

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WESTERN REGION

DATE	SEMINAR/COURSE TITLE	TARGET GROUP	VENUE	
FEB	19 th -23 rd	SACCO Leaders' Convention	Board/Supervisory/CEOs/HODs	Sarova Whitesands Beach Resort, Mombasa
MAR	15 th	Budgeting in the System of Financial Planning	Board Members and Staff	Grand Royal SwissHotel, Kisumu
APR	12 th	Radical Change for Tax Inspections-Relevant changes in Direct and Indirect Taxes	Board Members and Staff	Acacia Hotel - Kisumu
	23 rd -26 th	Credit Risk Management and Compliance in SACCOs	Board and Staff	Waterbuck Hotel- Nakuru
MAY	14 th 15 th 16 th	SACCO Reengineering and Change Management	Board Members and Staff	Dallas Hotel – Kisii Royal City Annex – Kisumu Grand Turaco Hotel – Busia
	21 st -24 th	Fraud Management & Internal Controls Workshop	Supervisory & Audit Committee	Panorama Hotel - Naivasha
JUN	14 th	Sales Strategies Fundamentals & Sales Closing Techniques Workshop	Marketers, Direct Sales Executives	Acacia Hotel - Kisumu
	25 th -28 th	ICT, Cybersecurity, Network and Data Protection Awareness	Board & Staff	Royal City Gardens - Kisumu
JUL	12 th	Western Region CEO'S / Managers Conference	CEO'S/Managers	Sarova Imperial Hotel - Kisumu
	16 th -19 th	Cashier & Teller Essential Skills for Upselling and a Positive Customer Experience	Cashiers, Tellers, Loan officers, and Back Office Officers	Grand Royal Swiss Hotel - Kisumu
AUG	16 th	Women Co-operative Leaders Conference	Women Leaders	Sarova Imperial Hotel - Kisumu
SEP	10 th -13 th	Customer focus : New battle front for SACCO growth	Customer Care & Front Office Officers,Executive Assistants, Secretaries	The Noble Hotel - Eldoret
	27 th	Executive Board Forum	Executive Board & CEO'S/ Manager's	Sarova Imperial Hotel - Kisumu
OCT	13 th	Supervisory / Audit Committee Forum	Supervisory/Audit Committee and Internal Auditors	Acacia Hotel - Kisumu
	25 th 26 th 27 th	Governance Competency Framework for Effective Boards	Board Members and Staff	Dans Hotel – Kisii White House Hotel – Siaya Grand Turaco Hotel - Kakamega
	15 th	Anti – Money Laundering and Counter Terrorism Financing	Board Members and Staff	Sovereign Hotel - Kisumu
DEC	2 nd -6 th	Annual Leaders' Summit	Board/Senior Managers	Sarova Whitesands Beach Resort, Mombasa

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- ✓ Cybercrime Security and Fraud Management
- ✓ Guarantor Management

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COAST & NORTH EASTERN REGION

DATE	SEMINAR/COURSE TITLE	TARGET GROUP	VENUE
JAN	27 th	Core Principles of Time and Energy Management	Board/staff Jambo Hotel, Mtwapa
FEB	17 th	Procurement Cycle in SACCOs: Strategic Sourcing and Contract Management	Board & Staff Royal Court Hotel, Mombasa
	19 th -23 rd	SACCO Leaders Convention	Board, Supervisory, CEOs, HODs Sarova Whitesands Beach Resort, Mombasa
MAR	9 th	Structuring, implementation and Monitoring of Micro – Credit products	Board/HODs Sapphire Hotel, Mombasa
	21 st -23 rd	The legislation landscape and its impact on SACCO Operations(Data protection, UFAA, Finance ACT)	Board/ CEO's Royal Swiss Hotel, Kisumu
APR	13 th	Adaptive Leadership, embracing agility to succeed in a VUCA environment	Board/ HODS Sea View Resort, Malindi
	21 st -24 th	Finance for non-finance board members	Board Sunrise Hotel, Nyali
MAY	11 th	Fundamentals of an Effective Board	Board Castle Royal Hotel, Mombasa
JUN	8 th	101 of SACCO membership; Guarantorship, nominees	Members Royal Court, Mombasa
	TBC	Exposure visit	HoDs Rwanda
	26 th -28 th	Credit Committee Conference	Credit Committee Sportsman's Arms Hotel, Nanyuki
JUL	6 th	Cybercrime and its impact on SACCO operations	Board & Staff Hotel Rafiki, Malindi
	19 th -20 th	Annual Women Conference	Women in Cooperatives Travellers Beach Hotel
AUG	10 th	Performance Management: Setting Goals and Managing Performance	Board & HODs Royal Court Hotel, Mombasa
	TBC	Exposure visit	Board & Staff South Africa
	23 rd -24 th	Effective Audit/Supervisory Committee Conference	Audit/Supervisory Committees Bliss Hotel Nyali
SEP	21 st	World class customer care and marketing strategies in a dynamic environment	Marketing & Customer Care Officers Sapphire Hotel, Mombasa
OCT	11 th -12 th	Coast Annual Leaders Forum	Board/CEOs/HODs Travellers Beach Hotel, Bamburi
DEC	2 nd -6 th	Annual Leaders' Summit	Board/Senior Managers Sarova Whitesands Beach Resort, Mombasa

WE ALSO OFFER

IN-HOUSE TRAINING SESSIONS AND TEAM-BUILDING SESSIONS

KUSCCO REGIONAL OFFICES

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WESTERN KENYA REGIONAL OFFICE

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RIFT VALLEY REGIONAL OFFICE

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